Quality Policy

Sitemed is a proudly female owned, South Australian company providing outsourced health and emergency response services, occupational health services, allied health services, provision of medical equipment and response vehicles, management of site drug & ambulance licences, drug and alcohol testing, training and consulting.

We have a total commitment to providing quality, cost-effective, and innovative solutions to our customers and patients.

Sitemed will:

- Ensure we understand our customer's needs and expectations and always strive towards improving our services and products.
- Demonstrate and achieve commitment to meeting all contractual commitments and obligations.
- Perform and provide high-quality and defect-free services and work for all customers and patients; first time and every time.
- Establish, monitor and review quality objectives, targets and plans to improve our performance.
- Ensure compliance with all relevant statutory and applicable requirements.
- Continually seek to improve the effectiveness of our management system.

Sitemed will fulfill these commitments by implementing, maintaining and improving our management system in accordance with the requirements of ISO 9001:2015.

This policy is to be communicated to employees, displayed in a prominent position at the workplace, made available to interested parties and will be reviewed periodically to ensure it remains relevant and appropriate to the business.

Signed by:

Nicole Nott
Managing Director

UNCONTROLLED WHEN PRINTED

Created by: z QSM on Monday, 22/06/2026
Approved by: Nicole Nott on Wednesday, 24/06/2026
Published by: Lucia Andrae on Wednesday, 29/07/2026
Next Review Date: Sunday, 24/06/2029